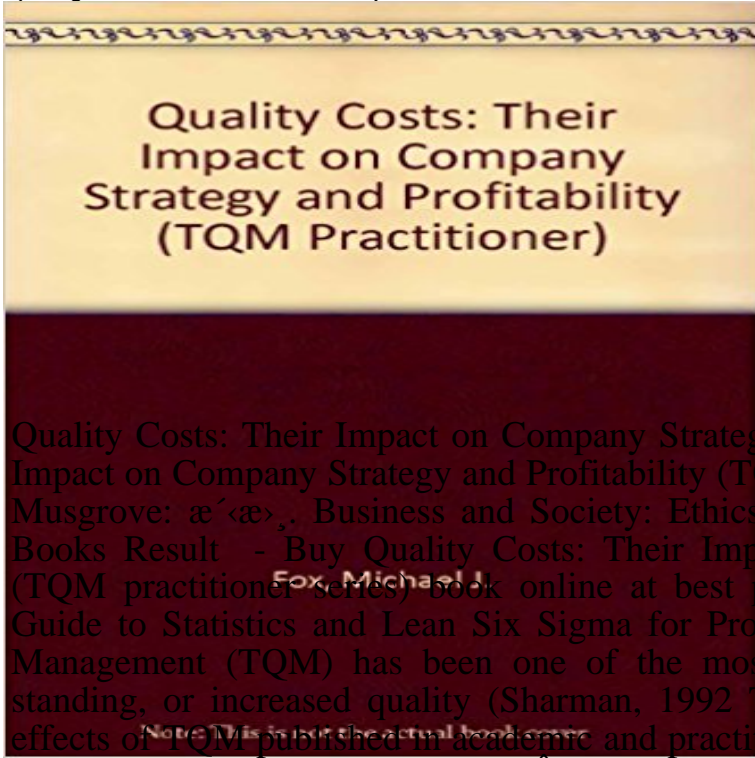


Quality Costs: Their Impact on Company Strategy and Profitability (TQM Practitioner)



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